

LUXURY

Heating & Air Conditioning
Total Indoor Air Quality - Since 1947

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RESIDENTIAL PREVENTATIVE MAINTENANCE PROGRAM:

FURNACE "CLEAN AND CHECK" IN THE FALL

AIR CONDITIONING UNIT "CLEAN AND CHECK" IN THE SPRING

INCLUDES TERMS ON BACK OF SHEET AS WELL AS:

- PREFERRED CUSTOMER STATUS WITH SCHEDULING PRIORITY
 - 10% OFF OF ANY FUTURE SERVICE CALL THROUGHOUT THE LIFE OF THE CONTRACT
- \$180.00 PER SYSTEM*

*For Multiple Systems, add \$100.00 per system. If you have a Media or Space-Gard Filter, add \$30.00 per filter

TOP 5 REASONS TO JOIN LUXURY HEATING'S MAINTENANCE PROGRAM:

1. No Employee Receives Commission—We don't pay our technicians, installers or consultants commission, meaning you will never be sold any unnecessary parts or equipment.
2. Preferred Customer Status—You can feel better knowing that if you have an emergency breakdown, you have priority on our schedule over non-members.
3. We Contact You—In the Spring and Fall, we will contact you to schedule your system's maintenance at a time of your convenience, this way you are guaranteed your service.
4. Maximum System Life and Performance—Regular maintenance will help to reduce your operating costs while extending the life of your system.
5. Our Company—Luxury Heating Co. has been a family owned and operated company since 1947— every employee is drug free and well trained, so you can feel comfortable as we work in your home.

To join our preventative maintenance program, please sign the completed form, detach bottom portion and send a check made out to Luxury Heating Co. or enter your credit card information and your maintenance agreement will start on the day that we receive your payment and signed contract.

NAME: _____ ADDRESS: _____

PHONE #: _____ CITY, ZIP: _____

SIGNATURE: _____ DATE: _____

CREDIT CARD #:: _____ EXP. DATE: _____

OF SYSTEMS:: _____ FILTER TYPE & SIZE: _____

Residential Maintenance Agreement Terms and Conditions:

1. This maintenance agreement is for single residential units up to and including 5 tons
2. Our clean and check includes a full inspection of the heating and air conditioning equipment for that season, any parts that need to be replaced will cost extra and homeowner will be informed before replacing. The 10% off applies for such parts.
3. Homeowner receives 10% off of future service invoices (parts and labor) excluding equipment installation
4. You will be contacted by us in the Spring and Winter and given a time and date preference for your clean and check for a day and time during normal working hours.
5. Any service work needed will receive preference in our work schedule and performed during normal working hours.
6. This agreement may be terminated by either party upon 30 days written notice. A refund for the remaining contract period will be made on a pro-rated basis with a deduction for work already completed.
7. Luxury Heating Co. will endeavor to render prompt and efficient service hereunder, but it is expressly agreed that Luxury Heating Co. shall in no event be liable for damage or loss caused by delay or any loss arising out of the performance of this agreement.
8. Luxury Heating Co. reserves the right to reject any agreement if, on inspection by a service technician, equipment is found in such condition that service will be unsatisfactory to both parties.
9. Any media type filter replacements will be charged at \$30.00 per filter.
10. Any water panels in humidifiers are an extra cost.
11. No service will be rendered under this agreement if the customer has a past due account.
12. No other discounts allowed.
13. Full payment due upon acceptance of this contract.

Heating Clean and Check:

1. Check Thermostat Operation
2. Check Pilot/Ignition Sequence
3. Main Burner Operation
4. Check Flue Draft on Natural Draft Furnaces
5. Check Fan Switch
6. Check Primary Limit Operation
7. Visually Inspect Heat Exchanger
8. Check Blower Wheel
9. Check and Oil Motor (if applicable)
10. Replace Filter (\$30.00 if Media Type Filter)
11. Check Furnace Temp. Rise
12. Start Furnace and Leak Check Gas Line
13. Check Switch Operations
14. Check Humidifier Operation (if applicable)
15. Operate the Furnace Through Complete Cycle

Air Conditioning Clean and Check:

1. Check Thermostat Operation
2. Replace Filter(\$30.00 if Media Type Filter)
3. Inspect Blower Assembly
4. Inspect and Lubricate Blower Motor (if applicable)
5. Take Amperage Reading of Blower Motor
6. Inspect Condensate Drain and Flush (if necessary)
7. Inspect Condenser Coil (extra charge if cleaning is required)
8. Inspect All Electrical Connections in Condensing Unit
9. Check Service Valves and Service Port Caps
10. Check Compressor Voltage
11. Check Contactor Contacts for Voltage Drop
12. Check Temperature Drop Across Evaporator
13. Check Unit Operation According To Charging Calculator
14. Cycle System Through Complete Cycle
15. Re-Set Thermostat